

**OHT EMS Community (Hotspot) Response**

- ❖ Targeted support for disproportionately affected communities.
- ❖ Reduction of barriers to being COVID-Wise/Safe.

Neighbourhood flagged as in need of support (OPH data hotspot, other sources).

ERS Co-Leads review request and alignment with OHT-ÉSO COVID Response objectives.

In-scope

Out-of-scope

OHT-ÉSO Response Initiated

Communication sent to requester outlining pre-developed key messages on why the request is out-of-scope.

Rapid community needs assessment with local partners.

Build and deploy rapid community response team.

Mobilize Community Support Team and/or Clinical Team.

What are the risk factors identified in the request?

What supports have been or are currently being provided?

What additional partner agencies do we have that are well connected to this neighbourhood?

Community leaders/animators and community development staff identified to mobilize targeted strategy.

Identify most appropriate targeted community engagement strategy (door knocks, events, etc.).

Team identifies need for testing in individuals/families.

Supply tools and key messages to share with residents, based on initial needs assessment.

Assess and document needs emerging during engagement activities.

Composition of Community Support Team dependent on emerging needs identified during outreach (e.g., masks, food security, myth busting).

Mobile testing clinic deployed if multiple households identified are in need of testing.

